JARKKO KOVALA

MANAGED SERVICES | NETWORKS | CLOUD | PRESALES | CODE

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PROFILE

IT professional with two decades of experience from multiple fields. Committed and always eager to learn.

For over than a decade, I have been building successful managed infrastructure services, responsible for product development, service delivery, presales, and security. In 2018, I went back to school to complete my Master's degree. Currently looking for fun things to do in the IT industry!

EDUCATION

MSC, COMP. SCI.

University of Helsinki (2019 - 2020)
Networking and Services specialization, with advanced studies in distributed systems, cloud and IoT. Master's thesis: http://urn.fi/URN:NBN:fi:hulib-202005202233

BSC, COMP. SCI.

University of Helsinki (1999 - 2019)
Full basic studies in both Mathematics and Statistics in addition to basic and intermediate studies in Computer Science.

WORK

TEAM MANAGER, MONITORING SERVICES

Telia Cygate Oy (5/2021 -)
- Managing a team of highly skilled engineers
- Technical service manager for monitoring systems, incl. managing tech roadmap, service lifecycle, and vendors

TEAM MANAGER, SYSTEMS

Telia Cygate Oy (11/2020 - 4/2021)
- Team manager of two teams (systems and architectures)
- Overseeing the teams through a difficult transformation

LEAD TECHNOLOGIST

DataCenter Finland Oy (2/2018 - 8/2018)
- Product management and presales for managed services
- Data center integration
- Vendor and subcontractor management

CTO, ICT SERVICES

Vincit (2015 - 2018)
- Product management and presales for managed services
- Technology strategy, vendor management
- Security operations, CERT team lead

CTO, PARTNER	**Javerdel Oy (2014-2015)**
	• Product management and presales for managed services
	• Technology strategy
	• Security operations, CERT team lead
	• Vendor and subcontractor management

TECHNOLOGY DIRECTOR, PARTNER

Javerdel Oy (2010-2014)
- Product management and presales for managed services
- Data center network architecture design
- Service delivery
- Vendor and subcontractor management

SERVICE MANAGER, PARTNER

Javerdel Oy (2009-2010)
- Product management and presales for network services
- Team leadership
- Data center network architecture design
- Service delivery

NETWORK ARCHITECT

Javerdel Oy (2006-2009)
- Data center network architecture design
- LAN & WAN network architecture design for customers
- Managed network service product development
- Service delivery, project management

SYSTEM SPECIALIST

Javerdel Oy (2001-2006)
- Linux system administration
- Hosting automation + UI design and development
- Software development (PHP, Perl, Python, MySQL)

SOFTWARE DEVELOPER

OpenMobile (2000-2001)
- OSS mobile gateway software development (C, Java)

SKILLS

PRESALES	**Tech pitching, turning complex into simple**
MANAGED SERVICES	**Product management, service delivery**
LEADERSHIP	**Geek-to-suit translation, organizational transformation**
INFRASTRUCTURE	**Networks, cloud, virtualization, data centers, Linux**
CODE	**A programmer since elementary school**
LANGUAGES	**Native Finnish, fluent English, basic Swedish**

ETC

LANGUAGES	**Native Finnish, fluent English, basic Swedish**
CERTIFICATIONS	**ITIL® Foundation Certificate in IT Service Management (6/2021)**